JRI-TMI
290 rue Alfred Nobel
34000 Montpellier – France
www.jri-tmi.com

EQUIPMENT RETURN FORM

IMPORTANT INFORMATION

Please make sure to include this completed form in your parcel and send it to the following address:
JRI-TMI
After-Sales Service
290 rue Alfred Nobel
34000 Montpellier – France
Email: sales.jri-tmi@group-mms.com
Phone: +33 (0)4 99 52 67 10

Please also send it by email to the following address: **sales.jri-tmi@group-mms.com.**

DECONTAMINATION & CLEANLINESS CERTIFICATE.

Data loggers must be returned clean, with no labels, mounting parts or other accessories. Otherwise, cleaning fees may be charged.

Please complete the decontamination declaration. Incorrect or incomplete information may delay processing your request. This declaration helps ensure our employees' safety when handling equipment exposed to hazardous substances.

We confirm that all equipment returned to JRI-TMI has been properly cleaned and is free of any contamination that could affect JRI-TMI staff:

☐ **YES** ☐ **NO**

PARTIAL SHIPMENTS.

To deliver your devices within 30 days of calibration, we reserve the right to make partial shipments of devices entrusted to our After-Sales Service.
For partial shipments, the usual shipping fees will be charged for the first shipment.
For additional shipments, a charge of 50% of the initial shipping fees will apply, regardless of the number of parcels sent. This surcharge will be billed only once for all additional shipments.

☐ I decline partial shipments and wish to receive all my devices in a single shipment.

⚠ *Note:*
We undertake to deliver our devices within 30 days of their calibration date.
By ticking this box, you accept that the time needed to combine shipments may result in receiving devices calibrated more than 30 days earlier.

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CUSTOMER INFORMATION

Service ticket number: Quotation number:

Under maintenance contract: ☐ YES ☐ NO

Name of contact handling the return *:

E-mail * : Phone *:

Billing details:

Company *: E-mail * :

Name *: Phone *:

Address *:

Postal code *:

City *:

Country *:

Return address for repaired/calibrated equipment (if different from the billing address):

Company *: E-mail * :

Name *: Phone *:

Address *:

Postal code *:

City *:

Country *:

ADDITIONAL INFORMATION

STANDARD CALIBRATION POINTS.

Our standard calibration procedure includes an As Found calibration before adjustment, whenever possible. Depending on the results, an adjustment and an As Left calibration will then be performed.
Standard calibration points for Temperature, Pressure and Humidity are listed in the table below.

⚠ **IMPORTANT:** Any calibration point other than those listed is considered a custom point.

TEMPERATURE in °C	60°C, 90°C, 121°C, 134°C
PRESSURE in mbar	30, 500, 1000, 1500, 2000, 2500, 3000, 3500, 4000, 4500, 5000mbar **OR** 30,1500, 3000, 4500, 6000, 7500, 9000, 10500, 12000, 13500, 15000mbar
HUMIDITY in % RH & °C	**NanoVACQ** 30% and 70% RH at 50°C and 70°C 60°C, 90°C, 121°C, 134°C **PicoVACQ** 30% and 70% RH at 50°C and 70°C 15°C, 50°C, 70°C

⚠ **IMPORTANT:** Semi-rigid probes must be properly coiled and protected to prevent any damage during transport.

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RETURNED ITEMS & REASON FOR RETURN

If the same request covers several devices, you may enter multiple serial numbers in the same cell.

Serial number	REASON FOR RETURN	
	☐ **CALIBRATION** *TEMPERATURE* ☐ Standard ☐ Custom: *PRESSURE* ☐ Standard 5000mBar *OR* ☐ Standard 15000mBar ☐ Custom : *HUMIDITY* ☐ Standard ☐ Custom:	☐ **REPAIR** Fault description:
	☐ **CALIBRATION** *TEMPERATURE* ☐ Standard ☐ Custom: *PRESSURE* ☐ Standard 5000mBar *OR* ☐ Standard 15000mBar ☐ Custom: *HUMIDITY* ☐ Standard ☐ Custom:	☐ **REPAIR** Fault description:
	☐ **CALIBRATION** *TEMPERATURE* ☐ Standard ☐ Custom: *PRESSURE* ☐ Standard 5000mBar *OR* ☐ Standard 15000mBar ☐ Custom: *HUMIDITY* ☐ Standard ☐ Custom:	☐ **REPAIR** Fault description:
	☐ **CALIBRATION** *TEMPERATURE* ☐ Standard ☐ Custom: *PRESSURE* ☐ Standard 5000mBar *OR* ☐ Standard 15000mBar ☐ Custom: *HUMIDITY* ☐ Standard ☐ Custom:	☐ **REPAIR** Fault description:
	☐ **CALIBRATION** *TEMPERATURE* ☐ Standard ☐ Custom: *PRESSURE* ☐ Standard 5000mBar *OR* ☐ Standard 15000mBar ☐ Custom: *HUMIDITY* ☐ Standard ☐ Custom:	☐ **REPAIR** Fault description:

SPECIFIC CALIBRATION REQUIREMENTS

Please specify the applicable metrological information and requirements:

- Accredited calibration (COFRAC, ISO17025, ...).
- "As Found" calibration only.
- Your MPE (Maximum Permissible Error).
- Any other specific metrological services required ...

RETURNED ACCESSORIES

Please list all accessories returned with your devices:

- Interfaces
- Cables
- Cases and accessories

CUSTOMER COMMENTS

Please provide any other information you consider necessary for us to carry out your requested service smoothly.